

## QUALITY

With 40 years' experience in delivering major infrastructure and building solutions to government and private clients, Georgiou's vision is to be *'the best people to work with'*.

In order to achieve this vision Georgiou will:

- establish and maintain a Quality Management System based on AS/NZS ISO 9001 that is supported by technology, is lean, effective and seeks continuous improvement;
- establish objectives and targets to measure performance and identify opportunities for improvement;
- plan and monitor our work to deliver quality outcomes that meet legal, contractual and stakeholder requirements;
- ensure our people hold the required level of knowledge to undertake their duties;
- develop a culture which supports reporting, analysis and distribution of Quality critical information; and
- provide the resources needed to implement and maintain the quality management system and continually improve its effectiveness.

All employees are encouraged to share our commitments so together we continue to surpass the expectations of our stakeholders.

All persons who work for Georgiou have a personal responsibility for implementing this policy.



John Georgiou  
Chief Executive Officer  
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